



COVID-19 UPDATE (Mar 16, 2020)
OUR COMMITMENT TO OUR CLIENTS, STAFF AND COMMUNITIES

We at Ultracuts have always followed the industry standards for hygiene and we are committed to provide a safe salon environment for all our customers at all times. In response to the COVID-19 situation, we have implemented enhanced hygiene and cleaning protocols at all of our salons.

These enhanced measures include:

- Regularly disinfecting all high-contact areas, including workstations, chairs, and sinks, product displays and washrooms with a disinfecting cleaner.
- Increasing daily deep-cleaning of our store
- Washing hands before and after every client

To protect yourself and others, we ask that if you are feeling unwell, if you have traveled internationally within the past 14 days, or if you have interacted with someone who has been diagnosed with COVID-19, please call to cancel your appointment and refrain from visiting us so that together we can ensure a safe and comfortable experience for everyone.

We hope that you and your loved ones remain safe and healthy as this global health challenge unfolds.

We are monitoring new developments regarding COVID-19 closely, following the directions of local public health authorities, and continuing to adapt as circumstances change.

— Ultracuts Team